

Jeff

From: "Douglas [REDACTED]"
To: <Jeff@Wichimney.com>
Sent: Tuesday, October 05, 2004 3:59 PM
Subject: Our service

Dear Jeff & Jim,

We want to express our sincere gratitude to you and your company. We were so pleased this last spring to have it pointed out to us that we did not need our chimney rebuilt after all. We would have never known the difference and would have paid the thousands of dollars estimated if you had done the originally planned for work. We were thrilled when Jeff told us that he thought he could solve our leaking problem by sealing the chimney and repairing cracks for thousands and thousands less. It is rare to do business today with a company that puts ethics and the customer first. We will surely recommend you to all our neighbors and friends!

Thank you for running such a honest business!

Sincerely,

Doug & Mary [REDACTED]

10/9/2004